

Terms and Conditions

Promotion:

Coach8 Luxury Training Promotion

Promoter:

Coach8 Pty Ltd, 10 / 27 South Pine Road, Brendale QLD 4500, Australia.

Email: educate@coach8.com.au

Phone: 1300 253 464

ABN: 62 664 157 573

For any inquiries regarding this Promotion, please contact the Promoter at educate@coach8.com.au or at 1300 253 464

Promotional Period:

Start date: 01/06/2024 at 12:01 am AEDT

End date: 31/05/2025 at 11:59 pm AEST

Eligible entrants:

Entry is only open to Australian and New Zealand residents. Entrants under the age of 18 must have the approval of a parent or legal guardian to enter.

Employees (and their immediate family members) of the agencies/companies directly associated with the conduct of this Promotion, the Promoter, businesses involved in determination of winner for the Promotion, and businesses involved in the management of the Promotion are not eligible to enter.

How to enter:

To enter the competition, the entrant must purchase a student place in an IICRC-certified training course delivered by Coach8 during the Promotional Period. Eligible courses include, but are not limited to:

- IICRC Applied Structural Drying Technician (ASD)
- IICRC Water Damage Restoration Technician (WRT)
- IICRC Fire and Smoke Restoration Technician (FSRT)
- IICRC Trauma and Crime Scene Technician (TCST)
- IICRC Commercial Drying Specialist (CDS)
- IICRC Applied Microbial Remediation Technician (AMRT)
- IICRC Carpet Cleaning Technician (CCT)
- IICRC Carpet Repair and Reinstallation Technician (RRT)

Coach8 courses are advertised through the Coach8 website at www.coach8.com.au.

Entrants will receive one ticket in the draw for each student place they purchase for an IICRC-certified training course delivered by Coach8 during the Promotional Period. Each ticket is a chance to win.

Entrants will receive one additional bonus ticket in the draw for each student place they purchase for an AMRT course or a CDS course.

The individual or organisation who pays for the transaction automatically enters the draw.

If an entrant purchases a student place in a Coach8 combo course during the Promotional Period, that will count as one course, and the entrant will receive one ticket in the draw for that transaction.

Entrants will not receive tickets for courses delivered by training providers other than Coach8, even if their courses are advertised on the Coach8 website. Tickets will only be provided for course payments that are made to Coach8.

Entrants will automatically receive an entry (or entries, as applicable) in the draw by completion of the above steps.

Entrants are eligible to win a maximum of one prize.

Entries permitted:

Entrants may enter the competition as many times as they like by purchasing additional student places in IICRC-certified training courses delivered by Coach8 during the Promotional Period.

Prize draw:

The winner will be determined by a random prize draw conducted at the 2025 RIA Convention in Melbourne.

The first valid entry drawn in the prize draw will win.

The promoter may draw additional eligible entrants in the prize draw and record them in order to use in the event a winner is declared an ineligible entrant.

Prize description:

The winner will receive a single prize valued at up to AU\$10,000.00 chosen from the following five options.

Option 1: One TAG Heuer Carrera Chronograph Skipper, Automatic, 39 mm, Steel, valued at up to AU\$9,800.00

Option 2: One AU\$10,000.00 Louis Vuitton shopping spree

Option 3: One AU\$10,000.00 Flight Centre travel voucher

Option 4: AU\$10,000.00 in gold in either bar or coin form, set at the international standard of '999.9', meaning 99.99% pure gold'

Option 5: One AU\$10,000.00 Coach8 training package

The total prize pool is valued at AU\$10,000.

The use of specific brands as prizes by Coach8 does not imply any affiliation with or endorsement of such brands.

The prize is non-transferable and non-exchangeable, and no cash alternatives will be provided.

The Promoter's decision on any aspect of the competition is final and binding, and no correspondence will be entered into about it.

Winner notification:

The winner will be contacted by phone and email within one day of the draw and published at www.coach8.com.au.

Prize conditions:

To claim the prize, the winner will be required to complete a 100-point identification check and provide all necessary information and reasonable assistance to the Promoter and/or its legal representatives to enable the legal transfer of the prize to the winner.

The winner may be required to provide their Australian bank account details to the Promoter for the prize to be awarded.

Unclaimed prizes:

Prizes must be claimed by the 29th of June, 2025 at 5:00 pm AEST. In the event of an unclaimed prize, the prize will be redrawn on 30th of June, 2025 at 05:00 pm AEST at 10 / 27 South Pine Road, Brendale, QLD. The winner of the redraw will be notified by phone and email within one day of the redraw.

The winner will be published at www.coach8.com.au. If there is no prize winner or if the winner for this Promotion cannot be found, this information will be published at www.coach8.com.au.

Conditions of Entry:

The entrant agrees and acknowledges that they have read these Conditions of Entry (and Schedule) and that entry into the Promotion is deemed to be acceptance of these

Conditions of Entry (and Schedule). Any capitalised terms used in these Conditions of Entry have the meaning given in the Schedule, unless stated otherwise.

The Promotion commences on the Start Date and ends on the End Date ("Promotional Period"). Entries are deemed to be received at the time of receipt by the Promoter and not at the time of transmission or deposit by the entrant. Records of the Promoter and its agencies are final and conclusive as to the time of receipt.

Valid and eligible entries will be accepted during the Promotional Period.

Employees (and their immediate family members) of the agencies/companies directly associated with the conduct of this Promotion, the Promoter, businesses involved in determination of winner/s for the Promotion, and businesses involved in the management of the Promotion are not eligible to enter. "Immediate family member" means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.

The prize cannot be sold, scalped, auctioned, raffled, pledged, or promoted as an incentive or reward by any third party as an inducement for any person or other entity to enter into any commercial or other arrangements with that third party. If the prize is obtained through any of these methods, it will not be honoured.

In the event of war, terrorism, state of emergency or disaster, the Promoter reserves the right to cancel, terminate, modify or suspend the Promotion or suspend or modify a prize, subject to any written directions from a relevant regulatory authority.

If a prize is won by a person under the age of 18, the prize may be awarded to the winner's parent or guardian and where applicable to the prize a nominated parent/guardian must accompany any person under 18 years of age.

All reasonable attempts will be made to contact each winner.

If any winner chooses not to take their prize (or is unable to), or does not take or claim a prize within a reasonable time, as specified by the Promoter, or is unavailable, they forfeit the prize and the Promoter is not obliged to substitute the prize.

The value of the prizes is accurate and based upon the recommended retail value of the prizes (inclusive of GST) at the date of printing. The Promoter accepts no responsibility for any variation in the value of the prizes after that date.

No part of a prize is exchangeable, redeemable for cash or any other prize or transferable, unless otherwise specified in writing by the Promoter.

If a prize (or portion of a prize) is unavailable the Promoter reserves the right to substitute the prize (or that portion of the prize) to a prize of equal or greater value and specification, subject to any written directions of a regulatory authority.

The online course is subject to the terms and conditions located at <https://www.coach8.com.au> and is non refundable unless prohibited by law. For the sake of clarity, this clause is not intended to exclude any consumer rights under any applicable law (including the Competition and Consumer Act 2010 (Cth)).

The prize will be awarded to the person who monies have paid for the entry to the promotion. If there is a dispute as to the identity of an entrant or winner, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant or winner.

Entrants' personal information will be collected by the Promoter. Personal information will be stored on the Promoter's database. The Promoter may use this information for future marketing purposes regarding its products, including contacting the entrant electronically. The Promoter collects personal information about entrants to enable them to participate in this Promotion and may disclose the entrants' personal information to third parties including its contractors and agents, prize suppliers and service providers to assist in conducting this Promotion and to the State and Territory lottery departments as required under the relevant lottery legislation. If the entrant does not provide their personal information as requested, they may be ineligible to enter or claim a prize in the Promotion.

For the purposes of public statements and advertisements, the Promoter may only publish the winner's surname, initial and State/Territory or postcode of residence.

It is a condition of accepting the prize that a winner (or their parent or legal guardian if under the age of 18) may be required to sign a legal release as determined by the Promoter in its absolute discretion, prior to receiving a prize. If a winner is under the age of 18, a nominated parent or legal guardian of the winner will be required to sign the legal release on the winner's behalf.

Any guarantee or warranty given is in addition to any relevant statutory guarantees and warranties and nothing in these Conditions of Entry restricts, excludes or modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including the Competition and Consumer Act 2010 (Cth).

If for any reason any aspect of this Promotion is not capable of running as planned, including by reason of computer virus, communications network failure, bugs, tampering, unauthorised intervention, fraud, technical failure or any cause beyond the control of the Promoter, the Promoter may in its sole discretion cancel, terminate, modify or suspend the Promotion and invalidate any affected entries, or suspend or modify a prize, subject to State or Territory regulation.

The Promoter reserves the right, at any time, to validate and check the authenticity of entries and entrant's details (including an entrant's identity, age and place of residence).

In the event that a winner cannot provide suitable proof as required by the Promoter to validate their entry, the winner will forfeit the prize in whole and no substitute will be offered. Incomplete, indecipherable, inaudible, incorrect and illegible entries, as applicable, will at the Promoter's discretion be deemed invalid and not eligible to win. Entries containing offensive or defamatory comments, or which breach any law or infringe any third-party rights, including intellectual property rights, are not eligible to win. The use of any automated entry software or any other mechanical or electronic means that allows an individual to automatically enter repeatedly is prohibited and may render all entries submitted by that individual invalid.

The Promoter reserves the right to disqualify entries in the event of non-compliance with these Conditions of Entry. In the event that there is a dispute concerning the conduct of the Promotion or claiming a prize, the Promoter will resolve the dispute in direct consultation with the entrant. If the dispute cannot be resolved the Promoter's decision will be final.

The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence or wilful misconduct) in connection with this Promotion or accepting or using any prize (or recommendation). For the sake of clarity, this clause shall not apply where the Promoter has contributed to or caused such loss, expense, damage, personal injury or death and shall not apply to any liability which cannot be excluded by law (in each case the Promoter's liability is limited to the minimum allowable by law).

The winner(s) will participate in and co-operate as required with all reasonable marketing and editorial activities relating to the Promotion, including (but not limited to) being recorded, photographed, filmed or interviewed and acknowledges that the Promoter may use any such marketing and editorial material without further reference or compensation to them.

Unless otherwise specified, a prize is a single event for the winner (and where relevant their guests) and cannot be separated into separate events or components.

The Promoter accepts no responsibility for any tax implications and the entrant must seek their own independent financial advice in regards to the tax implications relating to the prize or acceptance of the prize.

Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of these rights.